



**Amendment 1** to RFP Number: **KGB/ITW/RFP - 09/2021 dated 22-12-2021**

**FOR SUPPLY, INSTALLATION AND MAINTENANCE OF ALL-IN-ONE DESKTOP COMPUTERS FOR KERALA GRAMIN BANK.**

The amendment to the RFP are covered in this document.

All other instructions, terms & conditions of the above KGB/ITW/RFP - 09/2021 dated 22-12-2021 remains unchanged.

**Date: 11-01-2021**

**Assistant General Manager**

<b>Item No.1</b>		
RFP Page No. 12	C. DELIVERABLES&SERVICE LEVEL AGREEMENT(SLAs)	Clause No-1, Sub clause - 1.2.

<b>Original Clause</b>	<b>Revised clause</b>
<ul style="list-style-type: none"> <li>➤ Delivery of all All-In-One Desktop Computers should be within 8 weeks from the date of acceptance of the Purchase Order (or) 10 weeks form the date of issue of purchase order, whichever is earlier.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Delivery of all All-In-One Desktop Computers should be within <b>12 weeks</b> from the date of acceptance of the Purchase Order (or) <b>14 weeks</b> form the date of issue of purchase order, whichever is earlier.</li> </ul>

<b>Item No.2</b>		
RFP Page No. 17	C. DELIVERABLES&SERVICE LEVEL AGREEMENT(SLAs)	Clause No-9, Sub clause – 9.2

<b>Original Clause</b>	<b>Revised clause</b>
<ul style="list-style-type: none"> <li>➤ Support for maintenance of All-In-One Desktop Computers (including OS and software license) supplied should be available for a minimum period of 3 years, covering all parts, maintenance and support, after expiry of warranty period. The bidder/vendor has to replace all the defective spares during Warranty and AMC Period. All parts should be covered except consumables.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Support for maintenance of All-In-One Desktop Computers (including OS and software license) supplied should be available for a minimum period of <b>1 more year</b>, covering all parts, maintenance and support, after the expiry of <b>warranty period of 5 years</b> if the bank so desires. The bidder/vendor has to replace all the defective spares during Warranty and AMC Period. All parts should be covered except consumables.</li> </ul>

Item No.3		
RFP Page No. 2	A. BID SCHEDULE AND ABBREVIATIONS	Clause No-1, Bid Schedule

Original Clause	Revised clause
➤ Warranty Performance Bank Guarantee	➤ Bank Guarantee is required only if the successful bidder opts for payment of last instalment (10%) before the expiry of Warranty period.
➤ Last Date and Time for Submission of Bids	➤ <b>28.01.2022, Friday up to 3.00 PM</b>
➤ Date, Time & Venue for opening of Part A-Conformity to Eligibility Criteria and Technical Bid Part-B	➤ <b>28.01.2022, Friday at 3.30 PM</b> Kerala Gramin Bank, Head Office, Information Technology Wing, KGB Tower, AK Road, UP Hill, Malappuram, Kerala – 676505.